

HIGH COURT OF PUNJAB AND HARYANA AT CHANDIGARH

No. 125 Spl/CB-9

Dated: 17/01/2023

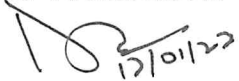
Re: INVITING SEALED QUOTATIONS FOR EXECUTION OF ANNUAL MAINTENANCE CONTRACT OF HARDWARE OF SAN STORAGE (DELL MAKE SERVER AND NETAPP STORAGE) w.e.f. 01.06.2023 ONWARDS.

Sealed quotations are invited from the Open Market for EXECUTION OF ANNUAL MAINTENANCE CONTRACT OF HARDWARE OF SAN STORAGE (DELL MAKE SERVER AND NETAPP STORAGE, back to back from IBM/Dell OEM) on or before 31.01.2023 upto 5.00 P.M. The details of the Hardware may be perused at Annexure-A.

Terms & Conditions

1. The Sealed Proposals, addressed to THE REGISTRAR (COMPUTERIZATION), PUNJAB AND HARYANA HIGH COURT, SECTOR-1, CHANDIGARH' should reach in this office latest by 31.01.2023 upto 5:00 P.M. Any offer received thereafter will not be entertained. The word "EXECUTION OF ANNUAL MAINTENANCE CONTRACT OF HARDWARE OF SAN STORAGE (DELL MAKE SERVER AND NETAPP STORAGE) w.e.f. 01.06.2023 ONWARDS" should be clearly inscribed on the top of the sealed envelope containing the Proposal.
2. The rates should be F.O.R. High Court premises, inclusive of all taxes, levies, GST etc
3. It is made clear here that merely quoting lowest rates will not entitle any offer for its acceptance rather decision with regard to the acceptance of the offer would be taken by the Hon'ble Computer Committee after weighing proposal in its entirety e.g. experience of the vendor in the field, ability to provide timely maintenance services at the spot, qualification/experience of technical manpower to be deputed etc., goodwill of the firm etc. The High Court reserves its right to reject any or all the quotations without assigning any reason.
4. The Maintenance Contract will be for one year which may be renewed for further period of one year on the same terms and conditions, provided satisfactory services to the satisfaction of the High Court.
5. Maintenance Contract will include all parts and spares of the items as per 'Annexure-A' and labour including repairs/ replacement.
6. Unscheduled, on call, corrective and remedial maintenance service to set right the malfunctions of the system. This includes replacement of unserviceable parts. The parts replaced will either be new parts or equivalent in performance to new parts. Whether a defective item or components is to be replaced or repaired shall be at the sole discretion of vendor. In the case of a part, the defective part removed from the system will become the property of vendor.

7. The vendor to depute well qualified and trained technical manpower to this High Court for the immediate attendance of complaints.
8. In case of any fault the same will be rectified immediately and in case the problem is likely to take more than 3 hours, the vendor will make stand-by arrangement so as to ensure smooth functioning of the urgent Court/office work.
9. The firm will be providing basic preventive maintenance to the equipment every 3 months to ensure that the servers remain in good working conditions as the company finds it necessary for the long and proper functioning of the equipments.
10. Any question, dispute or difference arising under the contract, shall be referred to the Arbitrator, who shall be appointed by the Registrar General of this High Court. The award of the Arbitrator shall be final and binding on both the parties. The venue of the arbitration shall be Chandigarh. The proceedings will be conducted in accordance with the Arbitration and Conciliation Act, 1996 and the Rules made there under.


Deputy Registrar (Computer)
for the Registrar General

Sr. No	Item Description
1	NetApp SAN Storage Installed at Data Centre Punjab & Haryana High Court, Chandigarh
2	<p>NetApp E2724 Dual Active Controller Based 20 TB SAN Storage with Management Software installed at DR Site, Archive Building, Industrial Area, Chandigarh. Sr No. 721539500149</p> <p>NetApp E2724 08 nos. Extra HDD (1.2 TB/1200 GB 10 K SFF SAS)</p> <p>Dell Power Edge R820 Server, Intel Xeon E5-4603 V2 based server with 128 GB RAM and 2x300 GB Hot Plug SFF SAS Drive Serial number: DCG8S62</p> <p>PRASHA 1U Rack Mount TFT with KVM Switch.</p> <p>02 nos. Power Distribution Unit- Dual input vertical 230V with power cords to connect servers and associated items with PDU.</p>